



Holiday Inn Express Baltimore at the Stadiums
 1701 Russell Street
 Baltimore, MD 21230
 P: (410) 727-1818

Hotel Policy & Code of Conduct

It is our objective to ensure that all of our guests enjoy their stay at the Holiday Inn Express Baltimore at the Stadiums. It is because of this desire for our guests that **WE DO NOT ALLOW PARTIES** of any kind in our guest rooms.

To protect the interest of an enjoyable stay, we require that all guests who register at our property agree to the following: Guest room charges will be forfeited and additional fees added as determined by management (for cleaning, repair or replacement of items, or etc.) should the following occur:

- A. You are asked to leave because you are having a party or otherwise creating a disturbance, whether with noise, crowd in room (too many people), harassment of other guests (verbal, physical, or intoxication.)
- B. You are asked to leave the property due to unacceptable behavior by you or any of your guests.
- C. You or any of your guests cause damage to the room or any area of the hotel (public areas, lobby, etc.) The guest will be responsible for any charges that are incurred by the hotel due to damages by the guest.
- D. You or any of your guests violate the hotel’s **NON SMOKING POLICY**...Our hotel is a non-smoking hotel. Guest will be charged for any damages due to smoking whether in sleeping rooms, public areas, hallways, etc. Smoking of any legal or illegal products is prohibited including use of e-cigarettes.
- E. You are harboring visitors not properly registered to your guest room. Duplicate keys will only be issued with proper ID and to the registered guest. Any additional visitors or overnight guests need to be registered at the front desk as an accompanying guest.
 - a. This includes use of the common areas & amenities only available for registered overnight guests such as but not limited to breakfast, beverage stations, business centers, bathrooms, fitness center, & pool.
- F. Your children or children of your guests under the age of 16 are left unattended at any time.
- G. Debit/Credit Card Policy: Your debit/credit card will be authorized at check in for the full amount of your stay. In addition, the hotel will authorize an additional **\$45** to cover incidental charges, and/or damages to the room. The funds will be released by the hotel immediately after checkout. However, it may take your bank 7-10 business days to process the additional authorization back to your card.

SPECIAL NOTE: Hotel guests should never provide personal information over the phone. Request for personal information i.e. credit card details must be handled face to face at the front desk.

We hope you enjoy your stay at the Holiday Inn Express Baltimore at the Stadiums!

Team Stadiums 😊

Guest Signature: _____

Room # /#’s: _____

Date: _____